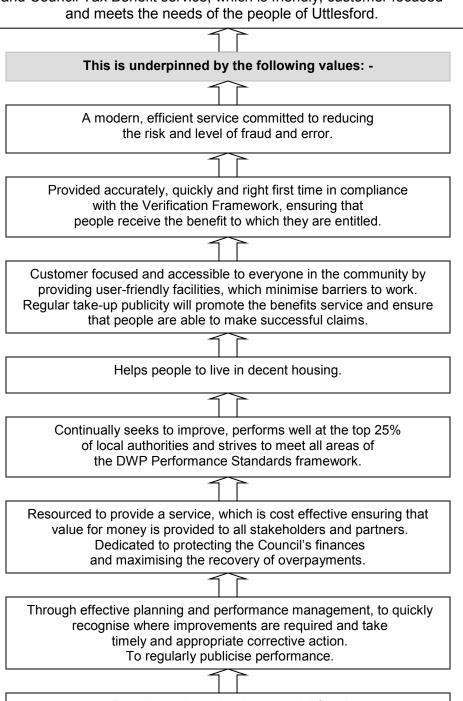
STATEMENT OF INTENT 2003-2004

Uttlesford District Council considers that Housing and Council Tax Benefit administration is a key service. It is fundamental to achieving the broader priorities of the Council and this Statement of Intent has been developed in conjunction with and in support of the Quality of Life Plan. The role that benefits administration plays in meeting the Council's priorities is shown on the next page of appendix 1.

> To provide an efficient, effective, secure and modern Housing and Council Tax Benefit service, which is friendly, customer focused and meets the needs of the people of Uttlesford.



Proactive in investigating potential fraud and punishing benefit fraudsters.

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